



THE
MEASURE
February 2007



We're on the Web! Please visit us at <http://www.asq-stl.org>

MISSION STATEMENT: To facilitate continuous improvement and increased customer satisfaction by identifying, communicating, and promoting the use of quality principles, concepts, and technology, and thereby be recognized throughout the St. Louis Bi-State region as the leading authority on and champion for quality.

Join us at Sunset 44 Bistro in Kirkwood for the February 20th Meeting

Certification

See page 3 & 4

St. Louis Spring Conference

Page 6 & 7

See full brochure at:
http://www.asq-stl.org/2007_Spring_Conference/asq_stl_qc07_brochure.pdf

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Cheryl Ferguson
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Visit us on the Web at
www.asq-stl.org

"Lean Manufacturing Exercise"

Presented by John Duffy, CQA



Join us in an exercise in developing, improving and sharing technology. A competition will be held to determine the best performing design for a common item. On completion of the competition, participants will share the design of the winning competitor in order to improve the performance of the whole group and the improvement in performance will be measured.

Learning Points:

- Developing new technology causes wide variances in performance
- We are weak on methods for sharing technology
- Together, we are smarter than any one of us individually

John Duffy is currently a consultant for Bizmanualz, Inc. working as a trainer, consultant and developer of quality systems. He holds a Masters in Mechanical Engineering (MSME) from University of CT and a BS in Mechanical Engineering (BSME) from University of CT. John is an ASQ CQA and a IRCA Certified ISO 9000 Auditor.

"Obtaining Lightning Fast Process Improvements"

Presented by Chris Anderson CQA, CQIA; Section 1304 Chair



How much time does process improvement need to take? Is there a minimum amount of time required? And just what constitutes process improvement in the first place? In this interactive presentation we will explore some of the factors that inhibit us from obtaining lightning fast process improvements.

We will see process improvement efforts ranging from seconds to hours unfold before your very eyes. Imagine what your company could do with second's long improvement efforts. Come to see how a manufacturing process is changed in hours to reduce WIP inventory, uneven flow, and line stoppages. We will see set-up time reduced and waste vanish. (For the rest of the program information, please see Article "Lightning Fast" on page 2)

February Membership Meeting Tuesday, February 20, 2007

Location: Sunset 44 Bistro
118 West Adams Avenue, Kirkwood, MO 63122
(314) 965-6644

5:30 – 6:00 pm Registration & Social

6:00 – 7:00 pm Presentation Program: “Obtaining Lightning Fast Process Improvements”

Presented by Chris Anderson CQA, CQIA; Section 1304 Chair

7:00 – 8:00 pm Dinner & Section Business

8:00 – 9:00 pm Workshop Program: “Lean Manufacturing Exercise”

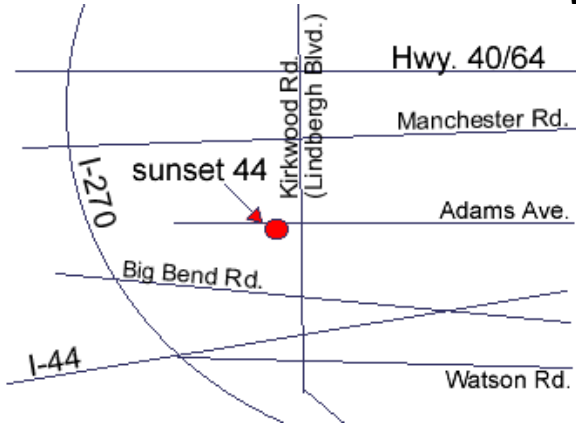
Presented by John Duffy, CQA

DON'T FORGET

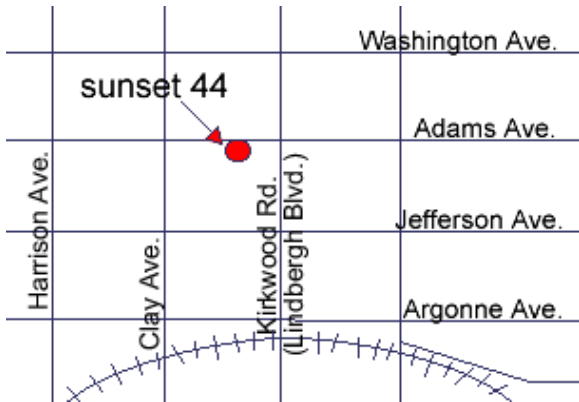
- Cost is **\$25** for Members and Guests; **\$15** for Members between jobs and Students.
- Please register by Friday, February 16, 2007 by **clicking on the February Membership Meeting Registration Link at www.asq-stl.org. NEW: Now you can prepay for membership meetings via credit card on a safe and secure web environment.**
- You can still call the Engineers’ Club of St. Louis at (314) 533-9333, send a fax to (314) 533-9336, or an e-mail to kurt.krispin@engineersclub.net. When making a reservation, please put "ASQ Dinner" in the "Subject" box.

Map to Sunset 44 Bistro

Southwest St. Louis County



Downtown Kirkwood



Driving Directions to Sunset 44 Bistro

From **North**: Take 270S to 40 East. Turn South on Lindbergh which changes into Kirkwood Road. Then Turn Right onto Adams Ave.

From **South**: Take 44 to Lindbergh which changes into Kirkwood Road. Then Turn Left onto Adams Ave.

“Lightning Fast”

(continued from page 1)

We will join process experts from within three host companies along with participants from the outside to see process improvement first hand in an AME Kaizen Blitz (sm) Video presentation. The team is trained to apply the AME Kaizen Blitz (sm) tools and is empowered to tackle a clearly defined problem. These "Learning by Doing" results are spectacular!

An AME Kaizen Blitz (sm) team made it possible for EG&G Sealol to get 3,900 extra hours of annual production time on just one machine using a 3-day event. What could you do with the extra production capacity if set-up time could be cut by 79%? An AME Kaizen Blitz (sm) team made it happen at Tech Industries. 30 minute video and interactive discussion.

Chris Anderson, M.B.A., the Managing Director for Bizmanualz, Inc., is a strategic deployment and process improvement trainer, consultant, and public speaker having published dozens of articles and taught hundreds of hours of classes on creating well-defined processes, implementing lean six-sigma, and deploying process improvement strategically for competitive advantage.

For More Information about the Bistro, please visit their website at www.sunset44.com

Employment Opportunities

Two suggested websites: www.asq.org and www.stlouisbestjobs.com

Position / Location	Contacts
Quality Engineer St. Peters	Engineering degree and ASQ certification preferred, high visibility with customers, suppliers and senior management. Electrical and mechanical aptitude a plus. E-mail resume to rallgeyer@continentalafa.com or fax at 636.246.0009
Senior Quality Assurance Engineer Plano, Texas	Advanced Neuromodulation Systems (ANS). http://www.pharma-device.com/JobSeeker/JobDetail.aspx?abbr=PHARMADEV&jobid=3a6d4374-3a1c-48b9-89ec-c18d30d5dac6
Quality Compliance Leader Texas (Close to Dallas)	Pharmaceutical Contract Manufacturer. http://www.pharma-device.com/JobSeeker/JobDetail.aspx?abbr=PHARMADEV&jobid=ca83f02b-3fe3-4492-9648-6777f9a4ff74
Quality Specialist Texas	BS/BA with 7 plus or MS/MA/MBA with 5+ years experience. ASQ or equivalent Quality Certification preferred. Send documents to NISH139@nish.org or fax to 703-204-0236.
Supply Chain - Logistics Emerson Motor Company	Mike Williams. Global Logistics Business Leader - Emerson Motors and Appliance Components michael.williams@emotors.com (314) 595-8822
Trade Compliance Manager Emerson Motor Company	Mike Williams. Global Logistics Business Leader - Emerson Motors and Appliance Components michael.williams@emotors.com (314) 595-8822

Detailed information on the above positions can be viewed at our web site at www.asq-stl.org. Details can also be obtained by email or fax from our placement chair, Don Denk by leaving a voice mail at 636-861-1272, 636-448-0976 (cell) or dondenk@earthlink.net. (email inquires are preferred and will usually get a faster response.)

Welcome New Members:

January 2007

John W. Boeding	Homer Carl Lambert Jr.
Jo A. Candela	Brad G. Lipman
James W. Casagrande	Jeffrey S. Schiopota
Nesa E. Ebenrick	Justin Shaw
Thomas Kupiszewski	Siddharth M. Vyawahare

Local Section \$1000 Scholarship

Any interested individuals can pick up an application at the monthly membership meetings and turn in before the April Meeting. The recipient of the \$1000 ASQ Grant will be announced at the April 2007 membership meeting.

CORRECTIONS for– NEW CERTIFICATIONS October 2006

The following people actually received CSSBB not CSSGB as was reported in last months newsletter. Sorry for the mistake.

CSSBB

Dana Cook.
Lois Lester
Ed Adams

John Hyde
Kellie Plegge
Timothy Popp
Jonathan Jacoby

Laurie Klein
Lawrence Krull
Sandhya Vollala
Todd Kearns

Jeffrey Klohr
Joe Kelley

CONGRATULATIONS!!!

NEW CERTIFICATIONS December 2006

COA

Dale Lanser
Bradley Martin
Paul McBride
Carol Meier

William Tierney

CQE

Carl Halford
John Hyde
Karen Koenigstein

COIA

Matthew Hyde
Bryan Lowery
Karen Pinkston

CSQE

John Marino
CSSGB
Eric Schellenberg
Duane Theilen

Names listed above are based on the pass list information that is available prior to publishing of the newsletter.

ASQ CERTIFICATION EXAMS

(To learn more about certifications visit www.ASQ.org)

Exam Date	Exam Application Deadline	Exams Offered
April 14, 2007 at the Spring Conference	March 2, 2007	All Exams
June 2, 2007	April 6, 2007	CCT, CQA, CQE, CSQE, CSSGB, CQIA, CQPA
October 20, 2007	August 17, 2007	CBA, CHA, CSSBB, CRE, CQT, CQI, CMQ
December 1, 2007	October 5, 2007	CCT, CQA, CQE, CSQE, CSSGB, CQIA, CQPA

CERTIFICATION EXAM REFRESHER COURSES

Course	Exam Date	Course Sign-up Deadline	Proposed Course Weeks	Course Duration (Day)
CCT	Jun 2, 2007	Mar 16, 2007	04/02/07 – 05/21/07	8 weeks (Mon)
CQA	Jun 2, 2007	Mar 16, 2007	04/02/07 – 05/21/07	8 weeks (Wed)
CQE	Jun 2, 2007	Mar 16, 2007	04/02/07 – 05/21/07	8 weeks (Mon)
CSQE	Jun 2, 2007	Mar 16, 2007	04/02/07 – 05/21/07	8 weeks (Tues)
CSSGB	Jun 2, 2007	Mar 16, 2007	04/02/07 – 05/21/07	8 weeks (Tues)
CQIA	Jun 2, 2007	Mar 30, 2007	04/16/07 – 05/21/07	6 weeks (Thurs)
CQPA	Jun 2, 2007	Mar 30, 2007	04/16/07 – 05/21/07	6 weeks (Wed)



ASQ Refreshers courses in partnership with St. Louis Community College @ Florissant Valley

(Certification and Refresher Course information is also available at www.asq-stl.org)



St. Louis Community
College

Florissant Valley

- **Course Registration:** Registration and payment completed through SLCC. Registration fees include course materials.
6-week course: \$350.00 and 8-week course: \$400.00
- **Course Schedule:** 6 or 8 week classes. Classes tentatively scheduled from 6 – 9pm at Florissant Valley Community College.
- **Instructors:** Local quality professionals, certified in course area.
- **Course Format:** Reviews the body of knowledge (BOK) in preparation for the exam. The BOK is listed on ASQ National web site, www.asq.org. Instructors provide insight on types of test questions and possible scenarios. Earn CEU credits while you prepare.
- **Exam Registration:** You **MUST** register and pay for the certification exams through ASQ National at the website www.asq.org or 1-800-248-1946.
- **CALL for INSTRUCTORS:** The requirements are that you must be certified for the material you're teaching and must not have participated in development of the certification tests. **Great opportunity to earn money and RU credits.**
- For more information on refresher course details, exam locations & proctoring, email **Kim Parker** at kimm.c.parker@boeing.com. You earn 0.5 RU points for each day you proctor. All tests have tentatively been scheduled for the St. Louis Engineer's Club.

To register for courses
contact SLCC focal:
Pat Jett
via telephone or email
(before the registration deadline)
(314) 513-4079
pjett@stlcc.edu

Registration requires SSN or SLCC student ID #.

*All courses are subject to sufficient course registration and instructor availability.

Course Fees:

6 week - \$350

8 week - \$400

Earn CEU Credits

For those who want to sign up for the Certification exams offered on April 14, 2007 at the St. Louis ASQ Spring Conference, please go to the website:
<https://secure.asq.org/conferences/st-louis-spring/2007-st-louis-cert-app.html>

Concerned about RU Credit?

Will the St. Louis Spring Quality Conference Provide Me With RU Credit?

by Stephen Mundwiller, Chair Elect

Many of us with ASQ Certifications have an on-going concern with our accumulation of Recertification Units (RU's). There are several categories in which RU credit can be claimed. One of the easiest, most basic RU credit is earned through employment – both full-time and part-time employment. Full-time employment throughout the 3 year recertification period will earn 10.8 RU credit.

The next easiest way to earn RU credit is to attend the monthly St. Louis ASQ meetings. Each meeting is normally worth 0.6 RU credits, since there are normally two workshops each meeting. Other technical society or professional meetings are worth 0.3 RU credit/meeting. However, there is a meeting category maximum of 9.0 RU credits, which means if one attends a lot of meetings, then one can “max out” in this category. But, that is no reason not to attend ASQ meetings! Another way to look at this is if one is employed full-time throughout the recertification period, in an area related to the Certification Body of Knowledge, and attends just half of the St. Louis ASQ meetings, then the total RU credit earned is 19.8 (10.8 + 9.0) which exceeds the minimum RU requirement of 18.0 credits to recertify. Simple...right?

So if one is in need of RU credit and will “max out” on meeting points, will the Spring Conference still provide usable RU credit? Absolutely! ASQ conferences are considered Professional Development and conference RU credits are claimed in that category. Each day of the upcoming St. Louis Spring Quality Conference is worth 1.0 RU credit (April 11, 12, & 13). So among the many, many reasons to attend the Spring Conference, if one is in need of RU credit due to part-time employment, between job status, or for other reasons, the Spring Conference will provide a quick boost of one's accumulated RU credit with a total of 3.0 RU's! Note: The category maximum for Professional Development is 9.0 RU credit over the 3 year recertification period. See you at the conference!!

Call for Papers

51st Annual Fall Technical Conference

Statistics and Quality... Where Discovery Begins

October 11-12, 2007

In Jacksonville ...Where Florida Begins

Co-sponsored by: American Society for Quality American Statistical Association Chemical and Process Industries Division Section on Physical and Engineering Sciences Statistics Division Quality & Productivity Section

We invite you to submit papers for presentation at the 51st Annual Fall Technical Conference to be held in historic Jacksonville...Where Florida Begins. The Fall Technical Conference, co-sponsored by the American Society for Quality and the American Statistical Association, has long been a leading forum for the advancement of statistics and quality. The goal of this conference is to engage researchers and practitioners in a dialogue that leads to more effective use of statistics to improve quality. This ‘best value’ conference will feature the latest developments in statistical methods as they relate to quality improvement and decision-making and will serve to highlight discoveries in unique and innovative statistical methodologies and quality tools.

If you're interested in presenting an applied or expository paper in any of three parallel sessions (Statistics, Quality Control or Tutorial/Case Studies) contact any of the program committee members listed below. Work should be strongly justified by application to a problem in engineering, manufacturing, process/chemical industry, physical sciences, finance, marketing, or a service industry. The mathematical level of the papers may range from basic to that of the Journal of Quality Technology or Technometrics. Please note which level of audience is targeted (Introductory, Intermediate, or Advanced) so the committee can pair papers appropriately and plan a balanced program.

Submission deadline is **February 23, 2007**.

See www.asq.org/cpi for updates

Membership Meeting Feedback Summary

To encourage meeting attendees to fill out the meeting evaluation form and to encourage other members to attend our monthly meetings, it was thought that the membership might be interested in a summary of the meeting feedback.

January

Meeting evaluation and feedback is on a 1 to 5 scale, with 5 being high.

Craig Venard received a rating of 4.5, our highest rated speaker of the season. The overall facility; food, location & facility was rated at 4.4. The overall value of the program was rated at 4.7.

There were several questions and comments received on the comments form:

1. How about a meeting in West County? Response: Comment forwarded to our Arrangements Chair. You may notice that we attempt to move the meeting locations around the metro area.
2. Thanks to all the officers for their time and commitment to the local section! Response: Thank you very much!
3. I like the changes I am seeing in our section -- name tags, e-mails, pre-payment for meetings. Keep up the great work! Response: Thank you very much...stay tuned, more changes on the horizon.
4. Very nicely done! Great Chow! Very good speaker! Response: Thanks! Comments and evaluation data are passed on to each meetings speakers.
5. Great topics!
6. The facility is very chilly! Response: Also passed on to our Arrangements Chair. If one is uncomfortable, please let a section Leadership Committee member or section officer know of the situation.
7. Excellent presentation; Entertaining & Informative.
8. Great Food! Response: Comment passed on to our Arrangements Chair.
9. Already heard the meeting topic previously. Response: Thanks for joining us!
10. Membership information is needed. Response: This was from a guest. Membership information should have been on our information table. In the future we will attempt to ensure our guests are aware of the availability of this type of information. Also see www.asq.org
11. Future Topic: "How does LEAN apply to software development & support?" Response: We are planning future activities related to LEAN. February 2007, possibly May 2007, and certainly during the next season.

Meeting summary information prepared by Stephen Mundwiller, Acting Program Chair.

ASQ 1304 St. Louis QUALITY CONFERENCE

April 11-14, 2007 at Crowne Plaza St. Louis – Clayton

***Keynote Address** Robert Chapman, CEO & Chairman, Barry-Wehmiller

***Quality Book Sales & Book Signings**

***Eight Pre-Conference Workshops**
April 11th and 12th

Supplier Auditing, Process-Based Auditing, Quality Leadership Renewal, Applying Lean Principles in

Healthcare, Balanced Score Card, Making the Exceptional Normal, 7 Steps to Becoming Invaluable, Buy-In for Successful Process Improvement

***Quality Related Exhibits**

***Luncheon Keynote**

Dennis Arter will provide a lively discussion on the future of everything, including the Quality profession.

April 13th is Conference Day!

Healthcare Track

Thomas Zidel – "Lean Principles in Healthcare"

Eunice Halverson - "The SSM Quality Journey"

Janice McDonald – "Six Sigma Mentoring"

Sherry Marshall – St. Luke's Journey to the Baldrige Award

People & Processes Track

Mark Kempf – "Auditing the Auditor"

Jim Sealey – "People Side of Process Improvement"

Cyril Narishkin – "Change Management"

John Duffy - "Analyzing Process Problems"

Professional Development Track

Denis Dyke - "Six Sigma for Managers"

Karla Armbruster – "Business Writing"

John Scott & Lisa Britt – "Competency Based Career Mgmt."

Dale Furtwengler – "Converting Soft Skills to Hard Dollars"

Quality Tools Track

Connie Borrer – "Issues & Considerations in DOE"

Steve Wise – "Collaborative SPC for Entire Value Chain"

Doug Wood - "Quality Costs"

Brenda Bishop – "Analysis of Means; ANOM"

Leadership Track

Dennis Arter – "QA & the Boss"

Rob Herhold - "Leading the Way to Performance Excellence"

Brian Wellinghoff – "Inspiring Leadership for Improvement"

Mike Simms - "Quality Leadership Renewal"

Alternate Channels Track

Lou Ann Lathrop – "How to Cut Your Warranty in Half"

Brenda Hatfield – "Missouri Quality Award"

Open Forum – MO Quality Award & MBNQA

Open Forum – ASQ Certifications & Exams

See 20 page Spring Conference brochure for full listings, details, and registration form.

http://www.asq-stl.org/2007_Spring_Conference/asq_stl_qc07_brochure.pdf

5th Annual ASQ Spring Conference, SIUC

The 5th Annual ASQ Spring Conference will be **Thursday, April 19, 2007** on the **2nd floor of the SIUC campus Student Center, 1225 Lincoln Drive, Carbondale, IL. Check-in begins at 8:00, sessions start at 8:30 a.m.** Continental breakfast and lunch **will be provided.** Listed below is a brief overview of each **100 minute** session offered:

Performance Auditing, Leslie Curtis, Illinois Manufacturing Extension Center: This session will discuss **performance auditing** that utilizes a **process approach** and a company's **quality objectives** to deliver feedback that can be a catalyst for change.

Occupational Safety Awareness, Lori Amerman, Illinois Manufacturing Extension Center: This session will discuss key elements of **safety and health programs**, including the **hierarchy of controls, management commitment** and **employee involvement, worksite analysis, hazard prevention and control** and safety and health training.

Lean for the Quality Profession, Jim Akers, Woodward Governor Company: This seminar will focus on the **Lean Enterprise principles** that should be part of the quality professions body of knowledge.

Six Sigma Applied, Jim Akers, Woodward Governor Company: This seminar will provide a **road map** showing how to use the **improvement tools** through the phases of **DMAIC.**

ASQ Certification Process, William Meyer, The Boeing Company

This session will provide information pertaining to the value of ASQ Certifications, **tips on passing the certification exams**, and **interactive activities** to prepare individuals for ASQ certification.

Tentative Schedule of Conference Sessions

8:00-8:30	Registration and Breakfast		
8:30-10:10	Performance Auditing	Lean for the Quality Profession	
10:20-12:00	Occupational Safety Awareness	Six Sigma Applied	ASQ Certification Process
12:00-1:00	Lunch		
1:00-2:40	Lean for the Quality Profession	Performance Auditing	ASQ Certification Process
2:50-4:30	Occupational Safety Awareness	Six Sigma Applied	

Registration Form- SIUC 5th Annual Spring Conference

<p><u>2 Ways to Register</u></p> <p>Email: gabrielcsmith@yahoo.com Or Mail: Gabriel C. Smith Southern Illinois University Engineering Bld. D105 Carbondale, IL. 62901-6603 * Please make checks payable to SIUC (For: ASQ)</p>	<p>Name(s): _____ Company: _____ Email Address: _____ Phone: _____</p> <p>Costs: Early Bird Rates (Before February 28th, 2007) • \$75 for Professionals, \$20 for students Registration Rates (After March 1st, 2007) \$100 for Professionals, \$25 for students Number attending: _____ Total Amount: \$ _____ Credit Card #: _____</p> <p style="text-align: right;"> <input type="checkbox"/> MasterCard <input type="checkbox"/> Visa </p> <p>Expiration Date: _____</p>
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Organizational Self-Assessment Workshop February 26-27, 2007 Jefferson City, MO Presented by the Excellence in Missouri Foundation

Setting the direction for your organization's future requires a full understanding of where your organization is NOW. It doesn't matter if your organization is large or small, in service, manufacturing, education, health care, or public sector—you can gain value from conducting a self-assessment. Assessments are an evaluation of an organization's performance, policies, processes and practices. Many organizations are hesitant to use self-assessment to their advantage because they are not sure where to start. **WE CAN HELP**

At the Excellence in Missouri Foundation's "Organizational Self-Assessment Workshop" you will:

- Discover what performance excellence is all about;
- Learn about multiple assessment tools to evaluate your own organization;
- Find out the "next steps" to begin assessment of your organization.

Focus on LEADERSHIP, STRATEGIC PLANNING, CUSTOMERS and MARKET, MEASUREMENT, ANALYSIS & KNOWLEDGE MANAGEMENT, WORKFORCE, PROCESS MANAGEMENT, BUSINESS RESULTS

About the workshop leader, Jim Williamson...

For over 18 years, Jim has coached and trained organizations from all sectors in a variety of areas relevant to performance excellence, including process mapping, benchmarking, self-assessment, and effective use of teams. He has participated in over 80 organizational assessments. He was a Senior Examiner for the Malcolm Baldrige National Quality Award and assisted in writing case studies for Award Examiner training purposes. He is currently Vice President of the Excellence in Missouri Foundation, where he continues to coach organizations on their journey to performance excellence.

Time: 8:30 am—4:00 pm

Location:

Governor Office Building —Room 470
200 Madison Street—Jefferson City, MO

**For Registration information please visit
Our Web Site at www.mqa.org**

Phone: 573-526-1726

E-mail: contact.us@mqa.mo.gov

2006 – 2007 ASQ St. Louis Section 1304 Section Leadership Committee Directory

NAME	FUNCTION	PHONE	EMAIL
ASQ St. Louis Headquarters	Engineers' Club of St. Louis	314-533-9333 314-533-9336 (Fax)	kurt.krispin@engineersclub.net
Chris Anderson	Section Chair	314-863-5079 x 11	chris@bizmanualz.com
Steve Mundwiller	Chair Elect	314-863-5079 x26	sem55@swbell.net
Jim Ebone	Secretary	636-677-7731 x 139	jebone@marlocoil.com
Kathleen Knecht	Treasurer	314-264-3900	Kathleen.Knecht@usa.gknaerospace.com
William Meyer	Assistant Treasurer	314-545-6343	william.c.meyer4@boeing.com
Rob Herhold	Past Chair	636-625-0222	rherhold_mqa@msn.com
Brenda Bishop	Examining Chair	314-577-7175	Brenda.bishop@anheuser-busch.com
Tom Heusler	Publicity	636-949-0540	tnheusler@sbcglobal.net
Kimm Parker	Education Chair (Cert Courses/Exams)		kimm.c.parker@boeing.com
Anita Marx	Membership	314.842.7791	anita@AIM-Consult.com
Ed Lanser	Recertification	636-405-2468	17868 Suzanne Ridge Dr. Wildwood, MO 63038-1471
Cheryl Ferguson	Newsletter Editor	636-441-6747	mclfergus@sbcglobal.net
Don Denk	Placement Chair	636-861-1272	dondenk@earthlink.net
Tony Indihar	Arrangements & Scholarship Chair	314-233-0478	anthony.l.indihar@boeing.com
Eric Schellenberg	Database Chair	636-349-0354	esschellenberg@seilerpc.com
Bob Deufel	Historian	636-227-0576	bobduf88@msn.com
Shailesh Panth	Internet Liaison	314-863-5079	spanth@bizmanualz.com
John Seibold	Audit	314-577-2262	John.seibold@Anheuser-busch.com