



**ST. LOUIS**  
**SECTION 1304**  
**April 2005**

**THE**  
**MEASURE**



We're on the Web! Please visit us at <http://www.asq-stl.org>

**MISSION STATEMENT:** To facilitate continuous improvement and increased customer satisfaction by identifying, communicating, and promoting the use of quality principles, concepts, and technology, and thereby be recognized throughout the St. Louis Bi-State region as the leading authority on and champion for quality.

**April Membership Meeting**  
**Tuesday, April 19, 2005**

**Location: Dave & Busters Restaurant**  
**13857 Riverport Dr. Maryland Heights, MO 63043**  
**(314) 209-8015**



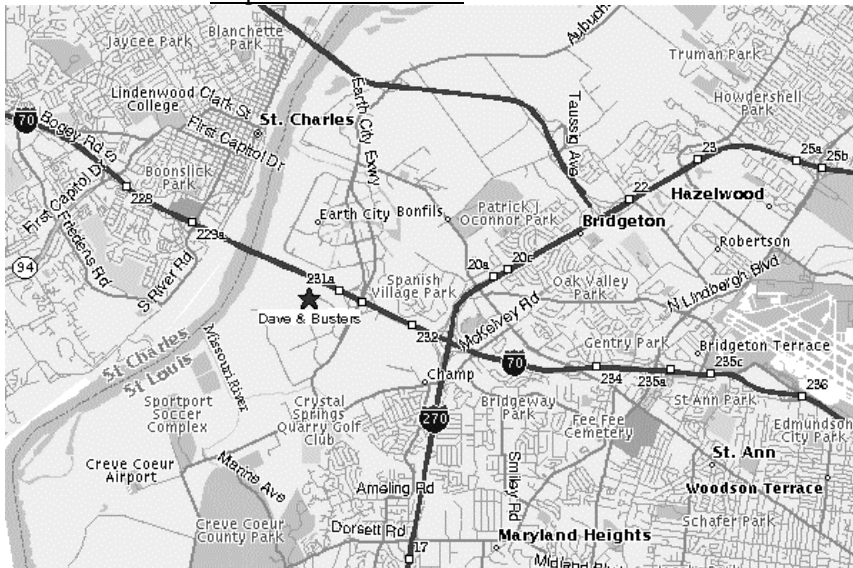
- 5:30 – 6:00 pm Registration & Social**
- 6:00 – 7:00 pm Workshop Program: Section Awards and Recognition Night**
- 7:00 – 8:00 pm Dinner & Section Business**
- 8:00 – 9:00 pm Presentation Program: Section Awards and Recognition Night**

- Cost is **\$18** for Members and Guests; **\$10** for Members between jobs and Students.
- **Doorprizes will be given out at the Local Section Meetings.**
- Please register by Friday, April 15, 2005 by calling the Engineers' Club of St. Louis at (314) 533-9333, sending a fax to (314) 533-9336, or an e-mail to [kurt.krispin@engineersclub.net](mailto:kurt.krispin@engineersclub.net). Thank you.

Please visit our Website at [www.asq-stl.org](http://www.asq-stl.org) for:

- ❖ Certification Class registration form
- ❖ Future Meetings and Events
- ❖ Employment Opportunities

Map to Dave & Busters



**ASQ – SIU – Carbondale Conference**  
**April 21, 2005.**

Illinois Manufacturing Extension Center (IMEC) will be co-sponsoring the event. For more information contact Chris Sofocleous at [chrissof@hotmail.com](mailto:chrissof@hotmail.com) or 618-303-2982.

**Driving Directions:**

**From I-270**

Take I-70 WEST

To exit number 231A and go South on EARTH CITY EXPRESSWAY SOUTH – 0.5 miles.

Turn RIGHT onto RIVERPORT DRIVE NORTH 0.7 miles.



# Saint Louis Section 1304 Spring Conference 2005

The Spring Conference will be **Friday, April 29, 2004**. **Location has been changed to the Viking Center, Holiday Inn – 10709 Watson Rd. St. Louis MO 63127**. Registration starts at 8:00, sessions at 8:30 a.m. Continental breakfast and lunch will be provided. Sessions end approximately 4:30 p.m. Choose one of the following concurrent sessions:

**LEANING INTO AVIATION** presented by Madonna Buhr, Lean Integrator, The Boeing Company. A hands-on simulation of the build process of a Boeing 777, where the participants assemble building block airplanes and then incrementally improve the process using lean principles introduced during the seminar. Participants work in teams, in a healthy competition. This event highlights the evolution from traditional aircraft manufacturing into a lean environment where waste is eliminated and continuous process improvement is realized. **Excellent program for any industry to learn powerful Lean principles!**

**SIX SIGMA OVERVIEW** presented by Sally Young, QE and Master Black Belt, The Boeing Company. We hear a lot about Six Sigma. What does it all really mean, and how can it help my organization? What does it take to get started? This tutorial will provide an overview of Six Sigma and will also answer questions such as:

- What are the structured methods used in Six Sigma?
- What are all the different roles involved in Six Sigma?
- How should projects be selected?
- What are some of the tools used in Six Sigma projects?
- Where can I go to get more information?

**Superb overview for the curious, entry-level and intermediate users of Six Sigma methods and tools!**

**STRATEGY DEPLOYMENT: A STRUCTURED APPROACH TO CREATING A PERFORMANCE MEASUREMENT CULTURE** presented by Mitch Millstein, CFPIM, C.P.M., CQM, CQE President, Supply Velocity

Strategy Deployment uses a structured approach to create a performance measurement culture. Aligning performance measures provides a context for cooperation and decision-making. Alignment works to remove many boundaries that exist in business today by fostering trust, integrity and a seamless flow of service. Just some of the session highlights are: Turn Strategic Planning into Strategic Implementation; Understand how your strategy can provide a solid foundation so that Six Sigma, Lean Enterprise, Balanced Scorecard, ISO, supply chain integration and team development may flourish, and how to truly empower your organization.

**A dynamic program illustrating leading edge strategy and performance methods and tools!**

## Registration Form – ASQ St. Louis Section 1304 59<sup>th</sup> Annual Spring Conference

Phone, FAX or E-Mail your information (only MasterCard or Visa accepted via this method), or Mail Completed Registration form, with \*Check or Credit Card Information to:

ISMP Attn: Rob Herhold  
12030 Autumn Lakes Dr.  
Maryland Heights, MO. 63043

### Four ways to Register

BY PHONE: (636) 625-0222  
BY FAX: Same  
BY E-MAIL: rherhold\_mqa@msn.com  
BY US MAIL: ISMP Attn: Rob Herhold  
12030 Autumn Lakes Dr.  
Maryland Heights, MO. 63043

Name(s): \_\_\_\_\_

Please choose the session you plan to attend:

Company: \_\_\_\_\_

- Leaning into Aviation  
 Six Sigma Overview  
 Strategy Deployment

Address: \_\_\_\_\_

Registration Fee

Phone: ( ) \_\_\_\_\_

**\$125.00**  
\$ 75.00 Students & Members Between Jobs

**\* Please make checks payable to ASQ Section 1304**

Number attending: \_\_\_\_\_ Total Amount: \$ \_\_\_\_\_

Fee includes continental breakfast & lunch. Coffee, soda, & juice will be provided.

Credit Card #: \_\_\_\_\_

Expiration Date: \_\_\_\_\_  MC  Visa

## ASQ CERTIFICATION EXAMS

(To register for any of the exams or to learn more about Certifications, visit the ASQ website at [www.asq.org](http://www.asq.org) or contact them at **1-800-248-1946**)

EXAM	Test Date	Test Application Deadline	Test Date	Test Application Deadline
CCT, CQA, CQE, CQIA, CSQE (Software)	December 3, 2005	October 7, 2005	June 4, 2005	April 1, 2005
CSSBB, CQA-Biomed, CRE, CQT, CMI, Quality Manager, CHA (HACCP Auditor)	October 22, 2005	August 19, 2005	March 4, 2006	January 13, 2006

## CERTIFICATION EXAM REFRESHER COURSES

Course	Test Date	Refresher Course SignUp Deadline	Proposed Course Date(s)	Course Length	Instructor
CQA	6/4/05	Mar 24, 2005	4/7/05-5/26/05 (Thurs)	8 Weeks	Steve Mundwiller
CQE	6/4/05	Mar 23, 2005	4/6/05-5/25/05 (Wed)	8 Weeks	Bill Bischof
CCT	6/4/05	Mar 23, 2005	4/6/05-5/25/05 (Wed)	8 Weeks	Dale Lanser
CQIA	6/4/05	April 4, 2005	4/18/05-5/23/05 (Mon)	6 Weeks	Sally Young
CSQE-Software	6/4/05	Mar 21, 2005	Refresher Course will be offered if registration warrants and instructor can be found.		
CRE, CSSBB	10/22/05	August 1, 2005			
CQM	10/22/05	August 1, 2005	8/15/05 – 10/10/05 (Wed)	8 weeks	Bob Deufel
CMI	10/22/05	August 15, 2005	8/29/05 – 10/10/05 (Tues)	6 weeks	Stephanie Williams
CQT	10/22/05	August 15, 2005	8/29/05 – 10/10/05 (Thurs)	6 weeks	Joe Gorman
CQA – Biomed & HACCP	10/22/05	August 1, 2005	8/15/05 – 10/10/05 (Tues)	8 weeks	Steve Mundwiller

- The refresher courses are taught by instructors who are certified in the specific area. The classes review what is in the body of knowledge (BOK) for the given certification in preparation for the exam. The body of knowledge is listed on ASQ National's web site as well. The instructors will also review the type of test questions the student may expect and possible scenarios for questions. You should register and pay for the exams at the national website.
- The schedule of classes and a Class Registration Form can be found on the local website at [www.asq-stl.org](http://www.asq-stl.org). The exact dates and location will be confirmed upon receipt of the form. Classes are tentatively scheduled from 6-9pm at Florissant Valley Community College. Classes will not be held unless we have a minimum of 5 people. If your company is interested in sponsoring a class at their location, please contact us. The 5 person minimum still applies.
- We're always looking for instructors. The requirements are that you must be certified for the material you're teaching and must not have participated in development of the certification tests.
- For more information on classes, exam locations & proctoring, email [Kimm Parker at parkerk@gknstl.com](mailto:parkerk@gknstl.com). You earn 0.5 RU points for each day you proctor. All tests have tentatively been scheduled for the Engineer's Club on Lindell.

## ASQ RECERTIFICATIONS

Please mail your journals to:

**Ed Lanser**  
**17868 Suzanne Ridge Dr**  
**Wildwood, MO 63038-1471**

Please get your journals to Ed on schedule, as it is easier to do the journal than to retake the test. You should receive a confirmation letter within two weeks, if not please contact Ed. For more information on how to recertify please contact ASQ National in Milwaukee, WI. Their web site is: <http://www.asq.org/> and their phone number is 1-800-248-1946.

**PLEASE SEND PACKAGES THROUGH THE UNITED STATES POSTAL SERVICE ONLY!**

### RECERTIFICATION JOURNAL CHECKLIST

- ✓ Support material will not be returned so only send **COPIES** of your data, **DO NOT** send originals
- ✓ Support material should be organized by Recertification category
- ✓ **SIGN** the application and provide both work and home phone numbers in the areas provided
- ✓ If **TEACHING** is part of your regular job, you cannot take credit for that activity in both Instructor and Employment Recertification categories. Double dipping **NOT** allowed!
- ✓ If you are synchronizing certifications, make sure that you have enough RUs to cover all certifications
- ✓ Include a check payable to ASQ (this goes to National, NOT Section 1304)

Prices are as follows:

ASQ Member, 1 Certification - \$30  
 Non-ASQ Member, 1 Certification - \$50  
 2 or More Certificates, Member/Non-Member - \$50

# 2004 – 2005 ASQ St. Louis Section 1304 Section Leadership Committee Directory

NAME	FUNCTION	PHONE	EMAIL
ASQ St. Louis Headquarters	Engineers' Club of St. Louis	314-533-9333 314-533-9336 (Fax)	<a href="mailto:kurt.krispin@engineersclub.net">kurt.krispin@engineersclub.net</a>
Brenda Bishop	Section Chair	314-577-7175 (W)	<a href="mailto:brenda.bishop@anheuser-busch.com">brenda.bishop@anheuser-busch.com</a>
Rob Herhold	Chair Elect	636-625-0222 (W)	<a href="mailto:rherhold_mga@msn.com">rherhold_mga@msn.com</a>
John Seibold	Treasurer	314-577-2262 (W)	<a href="mailto:john.seibold@anheuser-busch.com">john.seibold@anheuser-busch.com</a>
Dean Greathouse	Secretary	636-227-3589	<a href="mailto:voiceman21@earthlink.net">voiceman21@earthlink.net</a>
Sally Young	Membership Chair	314-232-0517 (W)	<a href="mailto:sally.j.young@boeing.com">sally.j.young@boeing.com</a>
Jim Ebone	Examining Chair	636-677-7731 x 139 (W)	<a href="mailto:jebone@marlocoil.com">jebone@marlocoil.com</a>
Tom Heusler	Program Chair	636-949-0540	<a href="mailto:tneusler@mindspring.com">tneusler@mindspring.com</a>
Kimm Parker	Education Chair (Cert Courses/Exams)	314-264-3545	<a href="mailto:parkerk@gknstl.com">parkerk@gknstl.com</a>
Steve Mundwiller	Publicity Chair	314-239-4685	<a href="mailto:sem55@swbell.net">sem55@swbell.net</a>
Ed Lanser	Recertification	636-405-2468	
Cheryl Ferguson	Newsletter Editor	636-441-6747	<a href="mailto:mclfergus@sbcglobal.net">mclfergus@sbcglobal.net</a>
Don Denk	Placement Chair	636-861-1272 (W)	<a href="mailto:dondenk@earthlink.net">dondenk@earthlink.net</a>
Tony Indihar	Arrangements & Scholarship Chair	314-233-0478 (W)	<a href="mailto:anthony.l.indihar@boeing.com">anthony.l.indihar@boeing.com</a>
Eric Schellenberg	Internet Liaison	636-349-0354 (W)	<a href="mailto:esschellenberg@seilerpc.com">esschellenberg@seilerpc.com</a>
Bob Deufel	Historian	636-227-0576 (W)	<a href="mailto:bobduf88@msn.com">bobduf88@msn.com</a>
Loree Rowe	Awards & Scholarships	314-553-4468 (W)	<a href="mailto:lrowe@seistl.com">lrowe@seistl.com</a>
Jim Williamson	MO Quality Liaison	636-561-2820 (W)	<a href="mailto:mbnqa@aol.com">mbnqa@aol.com</a>
Tom Peterdy	Section Management Program (SMP)	636-532-1862	<a href="mailto:tpeterdy@yahoo.com">tpeterdy@yahoo.com</a>



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