



# THE MEASURE

**ST. LOUIS  
SECTION 1304  
January 2006**



We're on the Web! Please visit us at <http://www.asq-stl.org>

**MISSION STATEMENT:** To facilitate continuous improvement and increased customer satisfaction by identifying, communicating, and promoting the use of quality principles, concepts, and technology, and thereby be recognized throughout the St. Louis Bi-State region as the leading authority on and champion for quality.

## January Membership Meeting

**Tuesday, January 17, 2006**

**Location: Sunset 44 Restaurant**

**118 West Adams**

**Kirkwood, MO 63122**

**(314) 965-6644**



**5:30 – 6:00 pm Registration & Social**

**6:00 – 7:00 pm Workshop Program: “Sustaining Improvement Efforts Over Time” Presented by Mike Simms.**

**7:00 – 8:00 pm Dinner & Section Business**

**8:00 – 9:00 pm Presentation Program: “Managing Projects in Crisis” Presented by Rod Thompson, CQE, CQMgr, CQA, from Watlow Manufacturing Company, Inc.**

- Cost is **\$20** for Members and Guests; **\$10** for Members between jobs and Students.
- Please register by Friday, January 13, 2006 by calling the Engineers’ Club of St. Louis at (314) 533-9333, sending a fax to (314) 533-9336, or an e-mail to [kurt.krispin@engineersclub.net](mailto:kurt.krispin@engineersclub.net).

Map to Sunset 44 Restaurant



**Driving Directions:**

From North: Take I-270S. Take 40E to US-67S (exit 38A). Turn Right onto West Adams Ave.

From South: Take I-270N. Take 44E to US-61(LINDBERGH BLVD / US-67 / US-50 E) - EXIT 277B. Go Left on S. Lindbergh Blvd. Go Left onto W. Adams Ave.

# Meeting Highlights

## WORKSHOP

### “Sustaining Improvement Efforts Over Time” Presented by Mike Simms

A major theme of the presentation will be the role of the supervisor/middle manager in embedding the fundamentals of improvement into the day to day operation. Mike Simms has worked for more than 25 years as a middle manager and as a consultant supporting managers in client organizations. In 1979, Mike joined Wainwright Industries which earned the 1993 Missouri Quality Award and the 1994 Malcolm Baldrige National Quality Award. During his 20 year career at Wainwright, Mike was instrumental in implementing numerous personnel and quality improvement systems which resulted in documented best practices in Safety, Employee Involvement, Internal Customer Satisfaction and Organizationwide Deployment of the Balanced Scorecard. Mike specializes in working with middle managers supporting their roles and responsibilities in driving operational metrics and high levels of employee involvement.

## PRESENTATION

### “Managing Projects in Crisis” Presented by Rod Thompson from Watlow Manufacturing Company

Rod Thompson will present "Managing Projects in Crisis," an overview of applying project management fundamentals to avoid a crisis or what steps can be done when you are in a crisis situation. Rod completed a 20-year career as a Commander in the U. S. Navy Supply Corps. He has worked as a manufacturing, quality and IT consultant and is employed as a Project Manager at Watlow Electric Manufacturing Company, working on an application development initiative to improve their engineering design processes. Rod has an MBA from Penn State and is certified in Project Management (PMP), Quality (CQE, CQMgr, CQA), manufacturing with APICS (CPIM, CIRM), logistics (CPL, CTL) and software testing (CSTE).

### ASQ, Boeing Test-Pilot a New Kind of Partnership

Seattle – Boeing, the world’s leading aerospace company, has agreed to launch a pilot “organizational member” program with ASQ.

The agreement, inked in May at ASQ’s World Conference on Quality and Improvement, means ASQ will offer a wider menu of benefits, resources and support to Boeing employees worldwide.

ASQ is testing organizational memberships with five companies, and plans to add more based on experience gained from the pilot programs.

Organizational membership is designed to help major companies connect their employees with ASQ quality resources, including ASQ’s one-of-a-kind global community of quality experts, the Quality Body of Knowledge and other membership benefits.

This article was reprinted with ASQ-National’s Permission and the article can be found at the following website:  
<http://www.asq.org/media-room/news/2005/06/20050601boeing.html>



*ASQ and Boeing representatives ink the deal at World Conference on Quality & Improvement. Pictured from left to right: Bill Schnettgoecke, Jr. (VP of Quality for Boeing Integrated Defense Systems), Paul Borawski (ASQ Executive Director), Danny Duhan (ASQ President), Ron Atkinson (ASQ National Director), Sandra Postel (VP of Quality for Boeing), Jerry Mairani (President-elect for ASQ)*

## Letter from the Chair 2005-2006 section 1304 Midterm Report

As we begin a new year I am excited to share with you highlights on our section performance:

- Section 1304 advanced to stage II for both business and budget planning as defined by ASQ headquarters.
- We are exceeding last years' attendance at our monthly membership meetings.
- Satisfaction with monthly programs continues to receive high marks from members and is exceeding expectations.
- Publicity on our section and programs is improving with a variety of local publications providing information on our activities and offerings.
- Although slightly declining, our section membership remains strong with nearly 1000 members.
- The Fall Technical Conference hosted by our section was a great success, surpassing enrollment expectations thanks in large part to our volunteers' efforts.
- The section financial performance is right on target to meet our commitments and planned expenditures.
- The number of "hits" on our website is at a very high level demonstrating the value of the information we provide to current and potential ASQ members.

New for this year is our Holiday Community Project. Although not yet completed at press time, this is a great opportunity to do our small part in building a quality community for people and kids in need. Based on the success and level of involvement this year we will evaluate for making this an annual event.

Successes like these do not happen by chance but with dedicated volunteers, good planning, and sound leadership. My congratulations and thanks go out to all our volunteers.

2006 brings in some exciting programs and opportunities and includes:

- Our section spring conference. This year's conference promises to be very comprehensive with a multi-day, multi-track venue. Volunteers will be needed so please contact Chris Anderson if interested. RUs are awarded to attendees plus credits for volunteers!
- Presentations by the Missouri Team Quality Award recipients at a monthly meeting.
- Certification exams and refresher courses. See the detailed schedule in the newsletter and web site.
- A long term strategic planning session for our section. This will be conducted in January by the Leadership Committee. Any inputs or suggestions are greatly appreciated. Drop us a line or email.
- A variety of outstanding speakers are lined up for the monthly membership meetings. Watch for future announcements.

Before closing I would like to personally thank Dean Greathouse for his past involvement on the Leadership Committee. It was with deep regret that I had to accept his resignation as Section Secretary. In addition to his current responsibilities, Jim Ebone stepped up to the plate and was unanimously accepted to complete Dean's term. Thanks Jim!

On behalf of the Leadership Committee, we wish all of you a very happy holiday season and a bright new year!

Rob Herhold, CQM

Section Chair, ASQ 1304

### Welcome New Members:

#### OCTOBER

Ralph Glaza  
Thomas Houchen  
Judi Nicoletti  
Eric Paddock  
Marcia Slifka  
Marilyn Walker

#### NOVEMBER

Corliss Bonner	Keith Johnson	Wendy Lee
Terry Bujnak	Marie Kent	Zane Morton
Michael Doran	Michael King	Jeremy Roberts
Sharron Fowler	Howard Leblanc	Barbara Vaughn
Robert Hesley		

## FREE ISO QUALITY AUDIT PROGRAM

Crosby was right, quality is free!

We are just getting started on a new local audit program. ASQ Section 1304 St. Louis is putting together an auditing group to provide local companies with a free ISO systems audit. Local companies receive input on the maturity of their quality system relative to ISO standards (various sector requirements will be evaluated) and ASQ members receive auditing hours that can be used to qualify as an auditor/lead auditor with RAB or IRCA.

Interested members should contact Chris Anderson ([chris@bizmanualz.com](mailto:chris@bizmanualz.com)). In your response please answer the questions below.

To participate, you must:

1. be a St. Louis ASQ section 1304 member in good standing,
2. be available during the workweek to participate as part of an audit team on a full systems audit,
3. send a brief auditor resume listing industry and ISO standards experience,
4. briefly describing your objective in participating on the audit team (i.e. how many hours you need to obtain or maintain auditor/lead auditor status and for which standards).

The resumes will be used to present auditor credentials to the client for team selection and approval. Clients understand this is a free audit but in order for this to be meaningful for all involved, the clients are looking for as much industry and standards experience as possible. Individuals with less experience will be teamed with those with more experience so that they can learn.

Chris Anderson  
[chris@bizmanualz.com](mailto:chris@bizmanualz.com)

## Employment Opportunities

Two suggested websites: [www.asq.org](http://www.asq.org) and [www.stlouisbestjobs.com](http://www.stlouisbestjobs.com)

Position / Location	Contacts
<b>Contract Auditors</b> Midwest	RQA, Inc. 7900 S. Cass Avenue Darien, IL 60561 PH 630-512-0011 x126 CL 630-440-0832 FX 630-515-9037 <a href="mailto:r.jacobs@rqa-inc.com">r.jacobs@rqa-inc.com</a> <a href="http://www.rqa-inc.com">www.rqa-inc.com</a>
<b>Auditors</b> US and Canada	DNV Certification, Inc. Submit qualifications to <a href="mailto:houstonhr@dnv.com">houstonhr@dnv.com</a>
<b>New Product Quality Engineer</b>	log onto <a href="http://www.vermeer.com/">http://www.vermeer.com/</a>
<b>Contract Inspectors</b> St. Louis	Submit resume to following: Jeffrey S. Moellering Pro QC International, North America Tel: 877-773-9661 Fax: 727-773-9661 <a href="mailto:jeff@proqc.com">jeff@proqc.com</a> <a href="http://www.proqc.com">www.proqc.com</a>
<b>Quality Manager</b> Arizona	Public Company, Electronics, OEM. Send resume and requests to: <a href="mailto:sbsearch@stepbeyond.com">sbsearch@stepbeyond.com</a> Or Contact: StepBeyond.com – Electronic Manufacturing Search. K John Myers 214-325-3355
<b>Quality Manager</b> Lafayette, IN	Automotive, Six Sigma, LEAN Mfg. Submit your information to Tammi Ramsey for consideration. Email: <a href="mailto:jobapp4@mrindianapolis.com">jobapp4@mrindianapolis.com</a>
<b>Quality Engineer</b> Indianapolis, IN	Submit your information to Mike Rotterman for consideration. Email: <a href="mailto:Jobapp4@mrindianapolis.com">Jobapp4@mrindianapolis.com</a>
<b>Lead Process Engineer</b> St. Louis	To apply, please contact: Courtney Tucker, Recruiter Toll Free: 1-877-887-9537 Direct: 314-633-5613 Email: <a href="mailto:cbruno@aerotek.com">cbruno@aerotek.com</a>
<b>Process Engineer</b> St. Louis	Pharmaceutical manufacturing company. To apply, please contact: Courtney Tucker, Recruiter Toll Free: 1-877-887-9537 Direct: 314-633-5613 Email: <a href="mailto:cbruno@aerotek.com">cbruno@aerotek.com</a>
<b>Purchasing Agent</b>	Medical Center of Central Georgia, Macon, GA

Detailed information on the above positions can be viewed at our web site at [www.asq-stl.org](http://www.asq-stl.org). Details can also be obtained by email or fax from our placement chair, Don Denk by leaving a voice mail at 636-861-1272, 636-448-0976 (cell) or [dondenk@earthlink.net](mailto:dondenk@earthlink.net). (email inquires are preferred and will usually get a faster response.)

## ASQ CERTIFICATION EXAMS

(To learn more about certifications visit [www.ASQ.org](http://www.ASQ.org))

Exam Date	Exam Application Deadline	Exams Offered
March 4, 2006	January 13, 2006	CRE, CQT, CMI, CMQ, CQA-Biomed / HACCP, CSSBB
June 3, 2006	April 7, 2006	CCT, CQA, CQE, CQIA, CSQE, CQPA
October 21, 2006	August 18, 2006	CRE, CQT, CMI, CMQ, CQA-Biomed / HACCP, CSSBB
December 2, 2006	October 6, 2006	CCT, CQA, CQE, CQIA, CSQE, CQPA

## CERTIFICATION EXAM REFRESHER COURSES

Course	Test Date	Course Sign-up Deadline	Proposed Course Dates	Course Length	Instructor
CSSBB	March 4, 2006	Dec. 20, 2005	01/04/06 – 02/22/06	8 weeks (Wed)	TBD
CQA-Biomed / HACCP	March 4, 2006	Dec. 20, 2005	01/05/06 – 02/23/06	8 weeks (Thu)	Steve Mundwiller
CRE	March 4, 2006	Dec. 20, 2005	May be offered if registration warrants and if an instructor is available.		
CQT	March 4, 2006	Jan 03, 2006	01/17/06 – 02/21/06	6 weeks (Tue)	TBD
CMI	March 4, 2006	Jan 03, 2006	01/17/06 – 02/21/06	6 weeks (Tue)	TBD
CMQ OE	March 4, 2006	Dec. 20, 2005	01/04/06 – 02/22/06	8 weeks (Wed)	Bob Deufel
CCT	June 3, 2006	Mar 17, 2006	04/05/06 – 05/24/06	8 weeks (Wed)	Dale Lanser
CQA	June 3, 2006	Mar 17, 2006	04/06/06 – 05/25/06	8 weeks (Thu)	Steve Mundwiller
CQE	June 3, 2006	Mar 17, 2006	04/05/06 – 05/24/06	8 weeks (Wed)	Bill Bischof
CQIA	June 3, 2006	Mar 31, 2006	04/17/06 – 05/22/06	6 weeks (Mon)	Sally Young
CSQE / CQPA	June 3, 2006	Mar 17, 2006	Courses may be offered if registration warrants and if an instructor is available.		

- The refresher courses are taught by instructors who are certified in the specific area. The classes review what is in the body of knowledge (BOK) for the given certification in preparation for the exam. The body of knowledge is listed on ASQ National's web site as well. The instructors will also review the type of test questions the student may expect and possible scenarios for questions. You **MUST** register and pay for the exams through ASQ National by way of the website [www.asq.org](http://www.asq.org) or 1-800-248-1946.
- The schedule of classes and a Class Registration Form can be found on the local website at [www.asq-stl.org](http://www.asq-stl.org). The exact dates and location will be confirmed upon receipt of the form. Classes are tentatively scheduled from 6-9pm at Florissant Valley Community College. Classes will not be held unless we have a minimum of 5 people. If your company is interested in sponsoring a class at their location, please contact us. The 5 person minimum still applies.
- We're always looking for instructors. The requirements are that you must be certified for the material you're teaching and must not have participated in development of the certification tests.
- For more information on classes, exam locations & proctoring, email **Kimm Parker** at [kimm.c.parker@boeing.com](mailto:kimm.c.parker@boeing.com). You earn 0.5 RU points for each day you proctor. All tests have tentatively been scheduled for the St. Louis Engineer's Club.

## Local Section \$750 Scholarship

Any interested individuals can pick up an application at the monthly membership meetings and turn in before the April Meeting. The recipient of the \$750 ASQ Grant will be announced at the April 2005 membership meeting.

## Certification Refresher Course Registration

Check the box for the desired course. Courses will not be held unless a minimum of 5 register. Please sign up for courses as soon as possible. Sign-ups may not be allowed after the course registration cut-off date.

Certification	Reg. Deadline	Course Dates	Course Length	Exam Date
<input type="checkbox"/> CSSBB	Dec. 20, 2006	01/04/06 – 02/22/06 (Wed)	8 weeks	March 4, 2006
<input type="checkbox"/> CQA-Biomed / HACCP	Dec. 20, 2006	01/05/06 – 02/23/06 (Thu)	8 weeks	March 4, 2006
<input type="checkbox"/> CRE	Courses may be offered if registration warrants and if an instructor is available.			
<input type="checkbox"/> CQT	Jan. 03, 2006	01/17/06 – 02 /21/06 (Tues)	6 weeks	March 4, 2006
<input type="checkbox"/> CMI	Jan. 03, 2006	01/17/06 – 02/21/06 (Tues)	6 weeks	March 4, 2006
<input type="checkbox"/> CMQ	Dec. 20, 2006	01/04/06 – 02/22/06 (Wed)	8 weeks	March 4, 2006
<input type="checkbox"/> CCT	Mar 17, 2006	04/05/06 – 05/24/06 (Wed)	8 weeks	June 3, 2006
<input type="checkbox"/> CQA	Mar 17, 2006	04/06/05 – 05/25/06 (Thu)	8 weeks	June 3, 2006
<input type="checkbox"/> CQE	Mar 17, 2006	04/05/06-005/24/06 (Wed)	8 weeks	June 3, 2006
<input type="checkbox"/> CQIA	Mar 31, 2006	04/17/06 – 05/22/06 (Mon)	6 weeks	June 3, 2006
<input type="checkbox"/> CSQE	Mar 17, 2006	Courses may be offered if registration warrants & if instructor is available.		June 3, 2006
<input type="checkbox"/> CQPA	Mar 17, 2006			June 3, 2006

Name:	
Company:	
Address:	
Home <input type="checkbox"/>	
Office <input type="checkbox"/>	
Phone:	(Office) _____ (Alternate) _____
Email:	
Job Function:	

Refresher course registration and fee of \$300 must be received by the deadline date, which is a minimum of 2 weeks prior to the refresher course start date. Refresher course registration deadline and schedules can also be viewed online at [www.asq-stl.org](http://www.asq-stl.org). This course registration form is also available on the local website. This form may be completed electronically and submitted via email at the below address or via fax upon notification. A complete registration form and full payment must be received prior to the registration deadline to be officially registered for the class. Checks **MUST BE** made payable to: **St. Louis Section ASQ 1304**

Mail to: Kimm Parker  
 Email: [kimm.c.parker@boeing.com](mailto:kimm.c.parker@boeing.com)

### Advertising

- The St. Louis Section Board has determined that advertising will be allowed in The Measure under the following guidelines. The Full Advertising Policy will be supplied at the time the interested party contacts the Newsletter Editor (preferably by email):
- Must be Quality related and of usefulness to the members of the ASQ St. Louis Section 1304
  - Approved by the Newsletter Editor and the Section Chair
  - Submit to the Newsletter Editor by the Friday of the 1<sup>st</sup> week of the month preceding the month of publication. (Preferably ads are submitted computer ready)
  - Prices are as follows: Full Page ( 7 x 9 ½ inches) \$350 per month. Half Page (7 x 4 ½ inches) \$100 per month. One-third Page (7 x 3 inches) \$65 per month. Business Cards (3 ½ x 2 inches) \$45 per month. 2 Business Cards will be considered 1/3 page. An additional \$25 fee applies if the item must be made computer ready.

## Paid Advertisement



Gladhill Associates International  
Manchester, MO

RABQSA Certified/Accredited Course

AS 9100 5-Day Lead Auditor Course (\$1,350)  
January 30 - February 3 2006  
June 19/23 2006  
September 11/15 2006

AS 9110 2-Day Tailored Lead Auditor Course (\$695)  
February 6/7 2006  
June 26/27 2006  
September 18/19 2006

ISO 9001:2000 3-Day (TPECS) Lead Auditor Course (\$995)  
February 8/10 2006  
June 28/30 2006  
September 5/7 2006

ISO 14001:2004 3-Day (TPECS) Lead Auditor Course (\$995)  
February 12/14 2006  
July 5/7 2006  
September 26/28 2006

Call us at our local number 314-452-0618 to register or register on-line at [www.gladhillassociates.com](http://www.gladhillassociates.com). Click on "Courses/Schedule", then click on the course you're interested in, then click on St. Louis or your city of interest. Customized in-house and on-line courses are available upon request.

## Paid Advertisement

### ASQ RECERTIFICATIONS (revised requirements)

Please mail your journals to:

**Ed Lanser**  
17868 Suzanne Ridge Dr  
Wildwood, MO 63038-1471

Please get your journals to Ed on schedule, as it is easier to do the journal than to retake the test. You can submit material 6 months before and up to 6 months after your expiration date. Employment will be assumed to be until the end of the expiration. You should receive a confirmation letter by fax within two weeks, if not please contact Ed. For more information on how to recertify please contact ASQ National in Milwaukee, WI. Their web site is: <http://www.asq.org/> and their phone number is 1-800-248-1946. Look under Training & Certification and then Recertification.

**PLEASE SEND PACKAGES THROUGH THE UNITED STATES POSTAL SERVICE ONLY AND DO NOT SEND CERTIFIED WITH SIGNATURE REQUIRED!**

Prices are as follows:

ASQ Member, 1 Certification - \$30  
Non-ASQ Member, 1 Certification - \$50  
2 or More Certificates, Member/Non-Member - \$50

Be sure to fill out the form completely – address, phone #, Expiration date of certification, signature, etc.

#### RECERTIFICATION JOURNAL CHECKLIST

- ✓ Support material will not be returned so only send **COPIES** of your data, **DO NOT** send originals
- ✓ Support material should be organized by Recertification category. You must fill out the page covering any category which you are claiming credit. Only submit pages for categories you are claiming, not blank pages.
- ✓ Do not submit excess credits, they will not be looked at. You may submit a few extra. Please adhere to the maximum credits allowed in each category.
- ✓ SIGN the application and provide both work and home phone numbers in the areas provided. **Also provide a fax number to expedite response time.**
- ✓ If TEACHING is part of your regular job, you cannot take credit for that activity in both Instructor and Employment Recertification categories. If teaching is not part of your job, you must submit a letter from your employer stating that it is over & above your normal function. It must state number of hours teaching.
- ✓ If you are synchronizing certifications, make sure that you have enough RUs to cover the current certification.
- ✓ When you have multiple employers in your recertification period, a letter from each is required. Please fill out an employment form giving dates of employment, full/part time and job functions. Indicate months/years of employment and credit claimed. Job function must relate to quality.
- ✓ Professional development credits are given for seminars, short courses, conferences and workshops. (Even if these are sponsored by colleges). Only the CU or RU designated on a Certificate of Completion will be honored.
- ✓ Please note the special requirements under Electronic Media Credits and that 1 hour of viewing is 0.1 RU not 1.0.
- ✓ Preferred method of payment is Credit Card to expedite the process. Make sure to sign the Credit Card Section. If you write a check, make it payable to ASQ (this goes to National, NOT Section 1304)

# 2005 – 2006 ASQ St. Louis Section 1304 Section Leadership Committee Directory

NAME	FUNCTION	PHONE	EMAIL
ASQ St. Louis Headquarters	Engineers' Club of St. Louis	314-533-9333 314-533-9336 (Fax)	<a href="mailto:kurt.krispin@engineersclub.net">kurt.krispin@engineersclub.net</a>
Rob Herhold	Section Chair	636-625-0222 (W)	<a href="mailto:rherhold_mqa@msn.com">rherhold_mqa@msn.com</a>
Chris Anderson	Chair Elect	314-863-5079 x 11	<a href="mailto:chris@bizmanualz.com">chris@bizmanualz.com</a>
Brenda Bishop	Past Chair	314-577-7175	<a href="mailto:Brenda.bishop@anheuser-busch.com">Brenda.bishop@anheuser-busch.com</a>
William Meyer	Treasurer	314-545-6343	<a href="mailto:william.c.meyer4@boeing.com">william.c.meyer4@boeing.com</a>
Jim Ebone	Secretary	636-677-7731 x 139	<a href="mailto:jebone@marlocoil.com">jebone@marlocoil.com</a>
Tom Heusler	Membership Chair	314-991-0619 x 16	<a href="mailto:tnheusler@mindspring.com">tnheusler@mindspring.com</a>
Jim Ebone	Examining Chair	636-677-7731 x 139	<a href="mailto:jebone@marlocoil.com">jebone@marlocoil.com</a>
Kathleen Knecht	Program Chair	314-264-3900	<a href="mailto:Kathleen.Knecht@usa.gknaerospace.com">Kathleen.Knecht@usa.gknaerospace.com</a>
Kimm Parker	Education Chair (Cert Courses/Exams)		<a href="mailto:kimm.c.parker@boeing.com">kimm.c.parker@boeing.com</a>
Steve Mundwiller	Publicity Chair	314-239-4685	<a href="mailto:sem55@swbell.net">sem55@swbell.net</a>
Ed Lanser	Recertification	636-405-2468	17868 Suzanne Ridge Dr. Wildwood, MO 63038-1471
Cheryl Ferguson	Newsletter Editor	636-441-6747	<a href="mailto:mclfergus@sbcglobal.net">mclfergus@sbcglobal.net</a>
Don Denk	Placement Chair	636-861-1272 (W)	<a href="mailto:dondenk@earthlink.net">dondenk@earthlink.net</a>
Tony Indihar	Arrangements & Scholarship Chair	314-233-0478 (W)	<a href="mailto:anthony.l.indihar@boeing.com">anthony.l.indihar@boeing.com</a>
Eric Schellenberg	Internet Liaison	636-349-0354 (W)	<a href="mailto:esschellenberg@seilerpc.com">esschellenberg@seilerpc.com</a>
Bob Deufel	Historian	636-227-0576 (W)	<a href="mailto:bobduf88@msn.com">bobduf88@msn.com</a>
Loree Rowe	Awards	314-777-7561 (W)	<a href="mailto:lore.a.rowe@boeing.com">lore.a.rowe@boeing.com</a>
Jim Williamson	MO Quality Liaison	636-561-2820 (W)	<a href="mailto:mbnqa@aol.com">mbnqa@aol.com</a>
John Seibold	Audit	314-577-2262	<a href="mailto:John.seibold@Anheuser-busch.com">John.seibold@Anheuser-busch.com</a>
Tom Peterdy	Section Management Program (SMP)	636-532-1862	<a href="mailto:tpeterdy@yahoo.com">tpeterdy@yahoo.com</a>

