



ST. LOUIS  
SECTION 1304



**December 2002**

We're on the Web! Please visit us at <http://www.asq-stl.org>

**MISSION STATEMENT:** To facilitate continuous improvement and increased customer satisfaction by identifying, communicating, and promoting the use of quality principles, concepts, and technology, and thereby be recognized throughout the St. Louis Bi-State region as the leading authority on and champion for quality.

**December Membership Meeting**

**Tuesday, December 17, 2002**

**Location: Junior League of St. Louis  
10435 Clayton Rd. Frontenac, MO 63131  
(314) 569-3117**



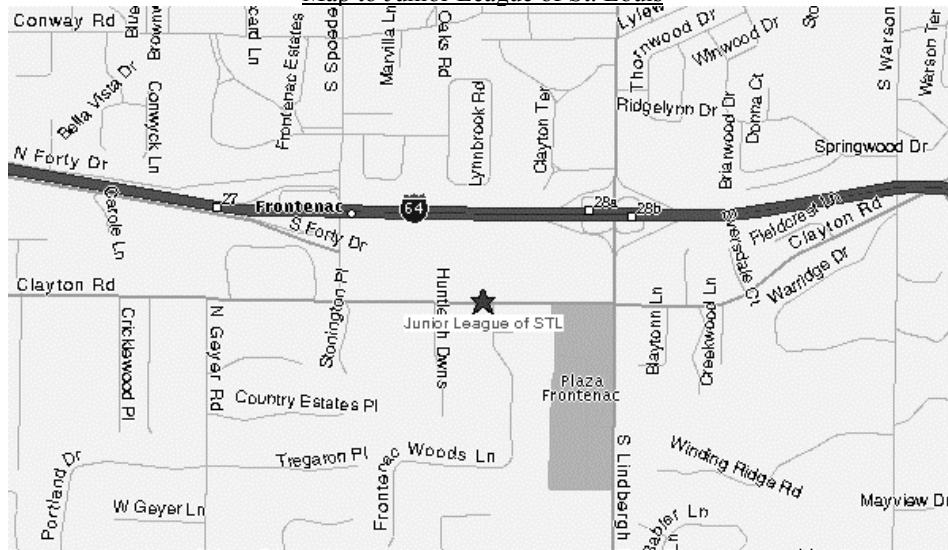
- 5:30 – 6:00 pm **Registration & Social**
- 6:00 – 7:00 pm **Workshop Program: “Safety....One Company’s Journey” Ronald T. Rogge from Alberici Constructors.**
- 7:00 – 8:00 pm **Dinner & Section Business**
- 8:00 – 9:00 pm **Presentation Program: “Quality and the ISO 2001:2000 Standard....One Company’s Journey”. Ronald T. Rogge from Alberici Constructors.**

(See page 2 for details about our speakers and their presentations.)

**Cost is \$15 for Members and Guests; \$5 for Members between jobs and Students  
The local section has decided to roll back the prices for the 2002 – 2003 Program year.  
Don't forget to use your FREE COUPON found on the back of The Measure.**

Please register by Friday, December 13, 2002 by calling the Engineers' Club of St. Louis at (314) 533-9333, sending a fax to (314) 533-9336, or an e-mail to [kurt.krispin@engineersclub.net](mailto:kurt.krispin@engineersclub.net). Thank you.

Map to Junior League of St. Louis



# December Meeting Details

## Workshop and Presentation Program: - Ronald T. Rogge

**Ronald T. Rogge** is the vice president of planning and quality management of Alberici Constructors, an ENR Top 50 Contractor based in St. Louis-Missouri, Detroit-Michigan, and Atlanta-Georgia. He is a member of ASQ-Design & Construction Division, chair of the Quality-in-Construction Committee for the Associated General Contractors (AGC) of America, and member of the St. Louis AGC Quality-in-Construction Committee. He was the technical editor of the recent Automobile Industry Action Group (AIAG) publication "ISO 9000 and Construction." Ron is instrumental in his company's implementation of management systems integrating ISO 9001:2000, ISO 14001, and Ford Motor Company's Quality Operating System (QOS).

Ron is a graduate of the University of Missouri – Rolla and Webster University with a B.S. in Civil Engineering and advanced degrees in Engineering Management and Business Administration. Ron is a licensed Civil Engineer in the state of Missouri and has successfully completed ISO 9001:2000 QMS Lead Auditor Training, accredited by ANSI-RAB.

## From the Chair – Getting Involved

Our ASQ St. Louis Section is comprised of nearly 1,300 quality professionals. Our members are technicians, engineers, managers, and CEOs. While named the "St. Louis Section", our geographical range spans large portions of both Missouri and Illinois. The desires and expectations from our members from ASQ are as large and diverse as our membership base. Read our Mission statement on the front page and you will see that we set high standards. I have learned (especially this year as Section Chair) that running a section requires people, dedication, and time. Working in industry for 17 years has taught me that by increasing resources we can increase delivered output. The "business" of running our section is no different. The more people we have involved, the more goals we can achieve. Each of us belongs to ASQ for our own individual reasons. For some it is to learn new skills or to network or to swap quality "war stories". Each of us has a unique contribution we can make to the section. It could be to serve on the Board or to teach a refresher course or to speak at a section meeting. Our section is well stocked with talent. I encourage you to share your unique contribution.

Steven Howell  
Section Chair, ASQ Section 1304

## Conferences

(Check out ASQ website at <http://www.asq.org/ed/conferences/> for more information)

### ASQ's 3rd Six Sigma Conference

January 27-28, 2003 • Palm Springs, California

### 12th Annual Quality Audit Conference

February 6-7, 2003 • Reno, Nevada

### ASQ's Business Excellence and Customer Satisfaction Conference

February 10-11, 2003 • New Orleans, Louisiana

### AQP's 25th Annual Conference

February 24-26, 2003 • New Orleans, Louisiana

### 10th ASQ ISO 9000/ISO 14000 Conference

March 10-11, 2003 • Dallas, Texas

### 15th Annual Quality Management Conference

March 12-14, 2003 • Phoenix, Arizona

### 14th Annual ASQ Koalaty Kid Conference

April 6-8, 2003 • Ottawa, Ontario, Canada

### 57th Annual Quality Congress

May 19-21, 2003 • Kansas City, Missouri

# JOB POSTINGS

Posted	Position / Location	Description / Requirements / Contacts
Oct'02	Quality Manager – East Tennessee	<p>The company is a Tier I Automotive Manufacturer employing 400-500 people in a 5-year old plant producing components in a high-speed, high-volume manufacturing environment. The manager will supervise 3-5 direct reports and 20+ indirects.</p> <p>The company prefers previous automotive industry experience, previous supervision experience, and experience with contemporary Quality practices: QS/TS, FMEA's, PPAP's, Control Plans, etc. Exposure to Lean Manufacturing, Continuous Improvement, and similar philosophies is also desirable.</p> <p>This is a very strong position in this company and the salary range is very competitive. The position also qualifies for a bonus of up to 20%.</p> <p>Contact: Ray Strobo            Management Recruiters of Lenoir City            Tel 865-986-3000            Fax 865-986-0874  <a href="mailto:mrile@aol.com">mrile@aol.com</a></p>
Oct'02	Quality Control Manager – Burnaby, British Columbia	<p>This client is a new biotechnology company developing a systemic, non-viral gene-delivery platform.</p> <p>Reporting to Chief Scientific Officer, you will be responsible for establishing and implementing quality control systems to support a vigorous development program, IND filing and clinical trials. You will have a minimum of a B.S. in Chemistry, Biochemistry or Pharmacology with 3 - 8 years experience in the pharmaceutical industry in GMP quality control. This challenging role requires a hands-on approach to project planning, methods development and validation. Experience in interfacing with external testing facilities, assay transfer, and knowledge of analytical methods used in lipid quantification are preferred. Strong writing skills, the ability to excel in a team environment and experience in leading others are essential.</p> <p>Industry Experience: 3 - 8 years experience in the Pharmaceutical Industry. Salary is somewhat flexible but is budgeted in the range of \$75 - 100K Canadian.</p> <p>If you are interested in pursuing this opportunity, please forward to <a href="mailto:workwonders@earthlink.net">workwonders@earthlink.net</a>:</p> <ul style="list-style-type: none"> <li>-your resume in word or text format</li> <li>-your salary requirement</li> <li>-your work authorization information (permanent resident, landed immigrant, H1B visa, etc)</li> <li>-any relocation considerations (i.e. own a home, etc.)</li> </ul>
Nov' 02	Manager of Regulatory Affairs – St. Louis	<p><b>HIGHLY VISIBLE</b> Regulatory position created to launch New Novel Drug Delivery Products for Pharmaceutical Market Leader! We are looking for a Manager whose regulatory and negotiation skills will open new global markets for our client's robust product development pipeline. By working closely with business and functional leaders, you'll also help shape and champion Divisional regulatory strategy as it plans to launch several NDA product lines that have recently been acquired.</p> <p>Qualified candidates must be results oriented; have a progressive career history; a demonstrated track record of negotiating and driving the product approval process, including the effective utilization of Clinical data. Must have Pharmaceutical experience, preferably in Narcotics, Pediatric and other dosages; ANDA and IND required, NDA experience a plus.</p> <p>\$88,000- \$108,000 plus bonus and relocation</p> <p>To be considered: <a href="mailto:email@webco.cc">email@webco.cc</a>            Our website: <a href="http://www.webco.cc">www.webco.cc</a></p>

## JOB POSTINGS (Continued)

Nov'02	Supplier Quality Engineer / Manager	<p>Oversees, directs and continually improves the activities of Supplier Quality Management, including Incoming Inspection and Metrology. Travel between 10% and 30% may be required. Some functions and responsibilities include managing receiving inspection, calibration, nonconforming materials, purchased product quality, corrective action, supplier selection and evaluation based on partnership concepts.</p> <p>This position reports to the Director of Quality and is located at the world headquarters building in Clayton.</p> <p>Bachelor's degree in Engineering or related curriculum required with seven to ten years experience in a quality function. Three to five years experience in a Supplier Quality function with three to five years' prior supervisory experience desired. Working knowledge with overseas suppliers and subcontractors is a plus. Working knowledge of and auditing experience to ISO 9001 quality system standards.</p> <p>More details for job responsibilities, activities, and requirements available. Contact Coin Acceptors, Inc. Tony Chu, Director of Quality Tony Chu email: tchu@Coinco.com</p>
Nov'02	Quality Engineer	<p>SQA Services is a consulting firm headquartered in Rolling Hills, CA. We are looking for a Certified Quality Engineer in the St. Louis region. Our client manufactures actuators with many quality issues. Sometimes they leak, sometimes they're scratched, sometimes they're warped, etc. We need a degreed quality engineer with at least 10 years of experience in class II medical components to perform a process analysis. The objective is to improve the quality of the parts as soon as possible.</p> <p>SQA is a leading firm and provides excellent compensation to our Associates. I am hopeful that we may network with your organization. This position is a full time project that may include overtime. This would be an excellent networking opportunity for any Quality Engineer.</p> <p>Paul Mendoza SQA Services, Inc. Ph: 310.802.4420 Fax: 310.544.5541 1-800-333-6180 X 4420 pmendoza@sqa-services.com</p>

## Employment Opportunities

The local section provides a service of posting quality employment opportunities. If you know of any, or your company has any opportunities, please let the Placement Chair or one of the Board members know. As we become aware of openings, we will post them in the monthly Measure Newsletter and on the ASQ Section 1304 Website under JOB SERVICES <http://www.asq-stl.org>

Two websites worth scanning for employment opportunities: ASQNet: <http://www.asq.org/> and [www.stlouisbestjobs.com](http://www.stlouisbestjobs.com)

### Mark Your Calendars

ASQ Section 1304 Spring Conference  
Monday, April 28, 2003

## **2002-2003 Programs for St. Louis Section 1304 ASQ Meetings & Events**

<b>Monthly Membership Meeting</b>	<b>Workshop Program Note 1</b>	<b>Presentation Program Note 1</b>
September 17, 2002	"Catapult into Hypothesis Testing" Sally Young, Boeing Co.	"Statistical Analysis in an On-Going Application" Sally Young, Boeing, Co.
October 15, 2002	"Manager, Leader, or Coach" Tony Gartner from Gartner and Associates	"Establishing National Contracts for Facility Services" Ted Luhrs from Anheuser-Busch, Inc.
November 19, 2002	"It Was Never About Time Anyway" Pam Vaccaro, MA, CSP President, Designs on Time	"Quality Management Practices at MasterCard International" Jill Bugh, Director Performance Management Lori Malek, Director Performance Management Both of MasterCard International
December 17, 2002	"Safety/Quality and the ISO 9001:2000 Standard...One Company's Journey" Ron Rogge, Vice President of Planning and Quality Management of Alberici Constructors	
January 21, 2003	ISO 9000:2000 Quality Management System. Dr. Alice Reeves, Paragon Business Solutions	ISO 14001 Environmental Management System
February 18, 2003	MO Quality Award Team Presentations	Creating an Environment for the Success of the Team and Excellence. Sidney Swank of Progain, Inc.
March 18, 2003	Plant Tour	Joint Society Meeting
April 15, 2003	Statistical, Probability, and Graphical Applications	Section Awards and Recognition Night
May 13, 2003 Note 2 (2 <sup>nd</sup> Tuesday)	Medical Service Case Study	Medical Service Industry
June 17, 2003	Joint Dinner meeting with other societies affiliated with the Consortium for Supply Chain Management - St. Louis University	
Note 1: Workshop and Presentation Programs are subject to change as necessary.		
Note 2: This is the 2 <sup>nd</sup> Tuesday of the month due to conflict with AQC.		
<p><b>Membership meetings, unless otherwise noted, are held on the 3<sup>rd</sup> Tuesday of the month; September through May. Plant Tours are sometimes substituted for a regular meeting. The price for Members and Guests to attend meetings is \$15, and for Members between jobs and Students it is \$5, unless otherwise noted.</b></p> <p><b>DO YOU HAVE ANY IDEAS FOR OUR PROGRAMS OR PLANT TOURS?</b></p> <p>Contact any of the ASQ St. Louis Section 1304 Board Members to let us know your suggestions.</p>		

## **The Richard A. Freund International Scholarship**

### **Scope**

This scholarship honors the memory of Richard A. Freund, a past president of ASQ. It is for graduate study of the theory and application of quality control, quality assurance, quality improvement, and total quality management. It covers the engineering, statistical, managerial, and behavioral foundations of those fields. The scholarship is offered to members and nonmembers worldwide. Study may take place in one's own country or in another country.

### **Funds**

A gift of \$100,000 has been made to ASQ by Mrs. Richard A. Freund, and ASQ shall administer the annual scholarship. Scholarship applications shall be received no later than April 1 of each year, with the award being made by June 1 of each year. The approximate amount of the yearly award will be **\$5,000**.

To receive a brochure and application, call ASQ at 1-800-248-1946 and request item B0499, or access the application at [www.asq.org/join/about/awards/](http://www.asq.org/join/about/awards/)

# ASQ CERTIFICATIONS and REFRESHER COURSES

(To learn more about Certifications, visit the ASQ website [www.asq.org](http://www.asq.org))

Tentative refresher course dates for Spring, 2003

Course	Class Dates	Test Date	Instructor	Class Length
MGR	1/8-2/26/03	3/1/03		8 Weeks
CMI	1/16-2/20/03	3/1/03		6 Weeks
CQT	1/15-2/19/03	3/1/03	Joe Gorman (T)	6 Weeks
CRE	1/16-2/20/03	3/1/03		6 Weeks
CQA	4/7-6/2/03 (x5/26)	6/7/03		8 Weeks
CQE	4/9-5/28/03	6/7/03		8 Weeks
CQIA	4/21-6/2/03 (x5/26)	6/7/03		6 Weeks

There have been a few calls asking what the refresher courses entail. First they are taught by instructors who are certified in the specific area. The classes basically review what is in the body of knowledge (BOK) for the given certification in preparation for the exam. The body of knowledge is listed on ASQ National's web site as well. The instructors will also review the type of test questions the student may expect and possible scenarios for questions.

Refresher courses are tentatively scheduled to be held at St. Louis Community College at Florissant Valley from 6-9 pm on the dates listed. Cost is \$300 and includes all course materials.

Note: Registration for test dates is handled on the ASQ Website and payment for the certification test is made to them. All tests have tentatively been scheduled for the Engineer's Club on Lindell.

If there is anyone who wishes to be considered as an instructor, criteria is that one must be certified in the course they wish to teach and must not have participated in development of the certification tests. In addition, to instruct the CQM refresher course, instructor must participate in a training course offered by national ASQ. Instructors are reimbursed at the rate of \$30 per hour.

If a member is interested in being placed on the list of proctors of the exams to earn recertification points, please contact Vicki Jerden.

The form to participate in the refresher courses is included.

## ASQ RECERTIFICATIONS

### Do you have a Recertification Journal to turn in?

Please mail your journals to:

**Ed Lanser**  
**17868 Suzanne Ridge Dr**  
**Wildwood, MO 63038-1471**

Please get your journals to Ed on schedule, as it is easier to do the journal than to retake the test. You should receive a confirmation letter within two weeks, if not please contact Ed. For more information on how to recertify please contact ASQ National in Milwaukee, WI. Their web site is: <http://www.asq.org> and their phone number is 1-800-248-1946.

### RECERTIFICATION JOURNAL CHECKLIST

- ✓ Support material will not be returned so only send **COPIES** of your data, **DO NOT** send originals
- ✓ Support material should be organized by Recertification category
- ✓ **SIGN** the application and provide both work and home phone numbers in the areas provided
- ✓ If **TEACHING** is part of your regular job, you cannot take credit for that activity in both Instructor and Employment Recertification categories. Double dipping **NOT** allowed!
- ✓ If you are synchronizing certifications, make sure that you have enough RUs to cover all certifications
- ✓ Include a check payable to ASQ (this goes to National, NOT Section 1304)

Prices are as follows:

ASQ Member, 1 Certification - \$30

Non-ASQ Member, 1 Certification - \$50

2 or More Certificates, Member/Non-Member - \$50

**PLEASE SEND PACKAGES THROUGH THE UNITED STATES POSTAL SERVICE ONLY!**

## 2002-2003 ASQ St. Louis Board Directory

NAME	FUNCTION	PHONE #	E-MAIL
ASQ St. Louis Headquarters	Engineers' Club of St. Louis	314-533-9333 314-533-9336 (Fax)	<a href="mailto:kurt.krispin@engineersclub.net">kurt.krispin@engineersclub.net</a>
Steve Howell	Section Chair	314-577-9947(W) 314-577-3116(F)	<a href="mailto:steve.howell@anheuser-busch.com">steve.howell@anheuser-busch.com</a>
Brenda Niccum	Chair Elect	314-577-7175 (W)	<a href="mailto:brenda.niccum@anheuser-busch.com">brenda.niccum@anheuser-busch.com</a>
Jim Duarte	Vice Chair	314-577-3990 (W)	<a href="mailto:jim.duarte@anheuser-busch.com">jim.duarte@anheuser-busch.com</a>
Vicki Jerden	Treasurer	314-436-5000 x 333 (W)	<a href="mailto:VickiS@reedrubber.com">VickiS@reedrubber.com</a>
John DiMaria	Secretary	314-830-9382 (W)	<a href="mailto:john.dimaria@bsiamericas.com">john.dimaria@bsiamericas.com</a>
Sally Young	Membership Chair	314-232-0517 (W)	<a href="mailto:sally.j.young@boeing.com">sally.j.young@boeing.com</a>
Jim Ebone	Examining Chair	636-677-7731 x 139 (W)	<a href="mailto:jebone@marlocoil.com">jebone@marlocoil.com</a>
Joseph Styer	Auditing Chair	314-592-2809 (W)	<a href="mailto:joseph_styer@bausch.com">joseph_styer@bausch.com</a>
Loree Rowe	Program Chair	314-434-2712 (W)	<a href="mailto:loreerowe@agilitybizsolutions.com">loreerowe@agilitybizsolutions.com</a>
Vicki Jerden	Education Chair (Certification Courses & Exams)	314-436-5000 x 333 (W)	<a href="mailto:VickiS@reedrubber.com">VickiS@reedrubber.com</a>
Connie Sanders	Publicity Chair	636-271-1226 (W)	<a href="mailto:csanders@intergram-stl.com">csanders@intergram-stl.com</a>
Ed Lanser	Recertification	636-405-2468	
Cheryl Ferguson	Newsletter Editor	636-441-6747	<a href="mailto:mclfergus@directvinternet.com">mclfergus@directvinternet.com</a>
Don Denk	Placement Chair	636-861-1272 (W)	<a href="mailto:dondenk@earthlink.net">dondenk@earthlink.net</a>
Tony Indihar	Scholarship Chair	314-233-0478 (W)	<a href="mailto:anthony.l.indihar@boeing.com">anthony.l.indihar@boeing.com</a>
Eric Schellenberg	Internet Liaison	636-349-0354 (W)	<a href="mailto:esschellenberg@seilerpc.com">esschellenberg@seilerpc.com</a>
Joseph Styer	Koalaty Kid Liaison	314-592-2809 (W)	<a href="mailto:joseph_styer@bausch.com">joseph_styer@bausch.com</a>
Bob Deufel	Historian	636-227-0576 (W)	<a href="mailto:bobduf88@msn.com">bobduf88@msn.com</a>
Joe Lonsdorf	Awards	314-427-4716	<a href="mailto:joelonsdorf@hotmail.com">joelonsdorf@hotmail.com</a>
Jim Williamson	MO Quality Liaison	636-561-2820 (W)	<a href="mailto:mbnqa@aol.com">mbnqa@aol.com</a>
Tom Peterdy	Section Management Program (SMP)	636-532-1862	<a href="mailto:tpeterdy@yahoo.com">tpeterdy@yahoo.com</a>

**FREE COUPON**  
This coupon entitles you to one free ASQ St. Louis Section 1304  
Program meeting during the 2002-2003 Program year. Only one.

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St. Louis Section 1304  
Engineers' Club of St. Louis  
4359 Lindell Blvd  
St. Louis, MO 63108-2701



**Class Registration Form**

					Duration	Test Date	
<input type="checkbox"/>	MGR	Jan. 8, 2003	thru	Feb. 26, 2003	8 Weeks	3/1/2003	
<input type="checkbox"/>	CMI	Jan. 16, 2003	thru	Feb. 20, 2003	6 Weeks	3/1/2003	
<input type="checkbox"/>	CQT	Jan. 15, 2003	thru	Feb. 19, 2003	6 Weeks	3/1/2003	
<input type="checkbox"/>	CRE	Jan. 16, 2003	thru	Feb. 20, 2003	6 Weeks	3/1/2003	
<input type="checkbox"/>	CQA	April 7, 2003	thru	June 2, 2003	8 Weeks	6/7/2003	No Class 5/26
<input type="checkbox"/>	CQE	April 9, 2003	thru	May 28, 2003	8 Weeks	6/7/2003	
<input type="checkbox"/>	CQIA	April 21, 2003	thru	June 2, 2003	6 weeks	6/7/2003	No Class 5/26

NAME \_\_\_\_\_

COMPANY \_\_\_\_\_

PHONE \_\_\_\_\_

JOB FUNCTION \_\_\_\_\_

Check box above for class desired.

Refresher course class fee is **\$300** due 1 week prior to start of class.

Make check payable to: **St. Louis Section ASQ 1304**

MAIL TO: Vicki Jerden  
Reed Rubber Company  
1615 No. 25th St.  
St. Louis, MO 63106

PHONE: 314/436-5000 ext. 333  
FAX: 314/436-2221  
EMAIL: vickis@reedrubber.com