



Ed Vallorani
ASQ-CMQ/OE

Ed has over 30 years of experience helping organizations improve service to the customer while saving millions of dollars. He has been awarded a CMQ/OE (Certified Manager of Quality and Organizational Excellence) by the Certification Board of the American Society for Quality.

Ed has worked extensively with the global supply chain, auditing vendors' production processes and product on four continents, ensuring that outsourced items met original specifications. He also worked extensively with customer service organizations to ensure that customers' requirements were always a top priority. Savings from these initiatives exceeded \$7 million annually.

Ed is currently pursuing a Masters of International Business at St. Louis University. He holds a BA Economics from Villanova University. Ed is a senior member of the American Society for Quality, and a past President of the St. Louis Organization Development Network. He is currently the director of the Writers SIG of Yellow-Tie International.